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Social Service Unit Email
NPDSocialServices@naperville.il.us

Suicide Prevention Lifeline
800-273-8255

Crisis Text Line
Text REACH to 741741

Veterans Crisis Line
800-273-8255, Press 1
Text 838255

DuPage County Crisis Hotline
630-627-1700

Will County Crisis Hotline
815-722-3344



NAPERVILLE
POLICE
DEPARTMENT

SOCIAL SERVICES UNIT

NAPERVILLE POLICE
DEPARTMENT

1350 Aurora Ave
Naperville, IL 60540
Non-Emergency Line: 630-420-6666

www.naperville.il.us/NPDSocialServices

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The Naperville Police Social Services Unit can:

Assess and evaluate the well-being of individuals including concerns with mental health, substance use, cognitive and/or developmental disabilities.

Conduct short-term counseling assessments leading to referrals.

Follow up on reports and referrals provided by the Police Department.

Provide 24 – hour crisis intervention services.

Assist police with death notifications, critical incidents, and/or traumatic events.

Offer violent crime support; in cases of domestic violence, child abuse, elder abuse, and sexual abuse.

Assist with juvenile concerns and family conflicts.

Address homelessness and/or poverty.



The City of Naperville's Social Service Unit, located at the Naperville Police Department, is staffed by three full-time Master's level Police Social Workers and one full-time Master's level Police Counselor who provide a variety of services to the department and community.

Social Service support does not require law enforcement involvement for Naperville residents.

The Social Services Unit provides the following benefits to the Police Department and the community:

Deliver up-to-date training and communications to the Police Department regarding various mental health issues.

Maintain ongoing professional relationships with schools, courts, other social service agencies and professional organizations.

Coordinate and develop local, state and federal grant information and applications.

Provide specialized social services in a multi-disciplinary approach (human services and law enforcement).

Assist in crime prevention and in the reduction of recidivism rates.

Conduct community education programs.